

Coalition Health Center

During this national crisis, Beacon has been working diligently to manage the effects of the COVID-19 pandemic while delivering the highest level of service to our clients and patients. The Coronavirus has mandated that we make difficult decisions to preserve the health of the medical community and to reduce the spread of COVID-19. As the leading resource for medical operations across the North Slope of Alaska Beacon must also be a leader at our clinics here in Anchorage. Based on the pandemic's trending we feel it necessary for us to proactively take the following steps at the Coalition Health Center:

- Effective Tuesday, March 17th we will not accept walk-in visits at our Anchorage and Fairbanks locations. This will allow our dedicated provider more time to provide telephonic consults.
- Effective Saturday, March 21st we will stop all Saturday appointments until further notice. During this unprecedented time, it is important to allow our team members adequate time for rest, self-care and support for their families. Appointments currently scheduled will be rescheduled promptly for a weekday appointment.
- Patients experiencing flu like symptoms, upper or lower respiratory symptoms, sore throat, fever, etc., should call the clinic to speak directly to a provider. Provider will assist with necessary triage or care plan.
- All telephonic visits will include follow-up calls to check-in on the patients and adjust care plan or triage based on improvement or progression of symptoms.
- Coalition Health Center appointments will focus on physicals, annual/routine medical care, follow-up care, chronic disease management, minor in office procedures and injuries.
- Anyone with travel history to a CDC Category 3 area in the past 14-days or known exposure to positive COVID-19 patient or someone under investigation for COVID-19 will need to call to cancel their appointment. Coalition Health Center will not be able to see them in the clinic until 14-days post travel or exposure and free of any respiratory symptoms.
- Coalition Health Center will be monitoring the community resources established for Coronavirus testing and utilize those when possible. This plan is being put in place to reduce exposure to our patients and to our medical team and to streamline care and testing.

We appreciate your understanding and support of these actions necessary to manage exposure to the Coronavirus. Beacon is confident that these changes are temporary, and we will re-open our walk-ins and Saturday's appointments as quickly as possible.

If you have any questions please don't hesitate to contact Rachel Lawler at (907) 375-4334 or rlawler@beaconohss.com .

Thank you,

Coalition Health Center